

## **Members Charter**

**Nenagh Leisure Centre**

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**Nenagh**

**Co. Tipperary**

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**Comhairle Contae Thiobraid Árann**  
Tipperary County Council

## **Nenagh Leisure Centre Members Charter**

Nenagh Leisure Centre will ensure customer satisfaction by providing top class facilities, the highest standards of hygiene and safety. To provide programmes and activities that meets the needs and lifestyle requirements of all our customers. To ensure this we commit to achieve this by the professionalism of our dedicated team of staff and management.

### **The following are the objectives in our provision of high quality facilities:**

- To be recognised as a centre of excellence in the provision of sporting, recreational and leisure facilities to a varied and wide audience.
- To continually ensure the financial viability of our leisure centre through the maintenance of membership levels, proactive development of new programmes and activities.
- The consistent delivery of a quality service.
- To maintain standards that, are nationally and internationally recognised in Health & Safety, Human Resource Management, Quality Assurance and Business Excellence.

We are committed to the continuous improvement in all aspects of our provision of leisure facilities in order to meet our quality standards and our objectives.